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Brand Management Key Concepts
 5 P's of Leadership Brand Management
 Market Analysis
 Action Planning

GOAL

To identify the most effective actions for **creating your strongest Team Brand** that leverages your unique strengths and attributes to innovate, add value and achieve remarkable business results.

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Track Record of...

1. Quality
2. Consistency
3. Dependability/Reliability/Predictability
4. Trustworthiness
5. Focus
6. High level of strategic awareness in target markets
7. Continuous renewal & market centric innovation

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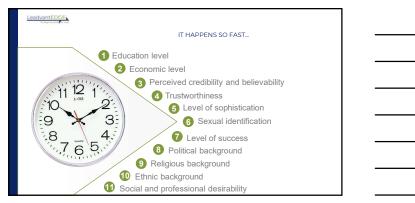


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FIRST IMPRESSIONS ARE LASTING

******* "Remarkable accurate"

 Studies have shown that short slices of behavior – less than 5 minutes – yield lasting personality assessments

Cognitive Discounting

 Once people have formed an impression of you, they disregard information that is inconsistent with their ideas

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PERSONAL BRAND FRAMEWORK

This is strategy – at the heart of the strategy is YOU

Personal Brand is all about:

- · Heightened self-awareness
- · Heightened self-ownership
- · Being more intentional
- Your distinction



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Breakthrough Brand Framework

- A strong brand is the result of deliberate, sustained focus and execution
- Breakthrough brand is your identity in the marketplace
- Only way to understand your brand is through feedback
- Without feedback, we often perpetuate brand drags unknowingly

Card Exercise

STEP 1:

- a) Write your name and table number on 4 cards
- b) Give your 4 cards away to others in the room:
- C) Move around the room exchanging cards until everyone has 4 cards from other people
- d) When you've given out your 4 cards and taken 4 cards from others, sit down

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Card Exercise

STEP 2:

For each card, do the following:

- a) On the front side of each card, circle up to 6 words that describe your impressions (Attributes).
- b) On the other side, write things the person may want to work on (Take Note).
- C) When you have completed all your cards, turn them name-side up, and hand them in.

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Sample Card

Take Note

- Balance "airtime" to give others opportunity to speak
- Jump in more to share your insights
- Less self-deprecating humor
- Be mindful of saying "you guys"
- Careful to not interrupt when others are finishing their thoughts
- Ask more questions
- Watch out for multi-tasking
- Demonstrate active listening behaviors





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MARKET AN	NALYSIS dentify key markets/	stakeholders					
2. E 3. A 4. Id	efine market needs/pain points sess the current tangible value that you bring entify opportunities to deliver greater value eprioritize/redirect efforts based upon market opportunities identified						
	STAKEHOLDER	THEIR PAIN POINTS/NEEDS	CURRENT VALUE ADD	HOW TO BRING GREATER VALUE			



1 Persona
THE 5 P'S OF
BRAND
MANAGEMENT

®

1 Persona
2 Product
3 Packaging
4 Promotion
5 Permission

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PRODUCT

Brand Product is the sum of your skills, capabilities, experience, intellectual capital and potential, and results you've delivered.

Three major Product-based categories to manage:

- Technical and functional expertise & mastery
- 2. Understanding the needs of your markets
- a Ability to take prudent risks and introduce innovative ideas to the

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YOUR BRAND OF LEADERSHIP ARE YOU... Strategic Knowledgeable & informative Standing and delivering in a compelling way Collaborative & motivating Responsive & accessible Courageous Demonstrating grace under pressure; manage emotions Innovative Giving the appropriate amount of direction and detail Realistic & practical Listening Intellectually curious Do you have a following? (Do people want to work with you/for you?)

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BRAND PRO (The co	ontinuous developr	SCHEDULE nent of your value	exchange over time	e)
	k	(EY SKILLS I'VE ADDE	D	
	LAST YEAR	THIS YEAR	NEXT YEAR	
				l



PACKAGING

The goal is to ensure that your brand packaging reinforces and enhances your brand: "If it distracts, it detracts."

Brand Packaging is the wrapping you place around your product...it's the visual manifestation of your brand:

- · Appearance
- · Reports
- · Presentations
- · Workspace/Zoom background/Zoom Name
- . E-mai
- · Stress Management
- . Time Management

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PROMOTION A terrible thing happens when there's no promotion...nothing. P.T. BARNUM Doing a good job is not enough. It's not just what you know: it's who knows you know it. Brand Promotion is the strategic and proactive management of your reputation. Who needs to know about you, your team, and yourwork? What it is that you choose for them to know?



The Ships The Heart Page 1444

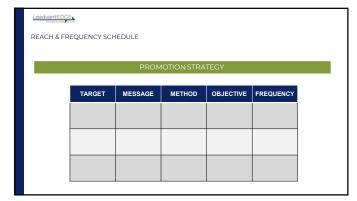
PROMOTION: SIMPLE STRATEGIES

Focus is on the Exchange of Valuable Business Information

- Keeps others in the know (e.g., what's happening/ status updates)
- Provides context (including efforts, considerations)
- Provides adequate advance notice
- Delivers value through information sharing
- · Closes the loop
- · Acknowledges missteps, shares lessons learned
- · Gives credit where credit is due

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COMMUNICATING YOUR VALUE 1 Expression of gratitude I'm grateful for the opportunity to... It's a privilege to... I'm fortunate to... I'm delighted/proud/excited to... 2 The importance of the work The team was tasked with... Our group was charged with... Our mission/goal was to... 3 Your involvement in the work My contribution to the work was... My focus was on... 4 Acknowledgement of other's contributions The people with whom I worked... (Name names and then specifically state their contributions - be concise.) 5 State results in quantitative & qualitative terms As a team we were able to... The feedback that I/we received that was most rewarding was... 6 Insight, appreciation, acknowledgement or gratitude What I learned was... I have a greater appreciation for... Again, it was a real privilege to play a part...











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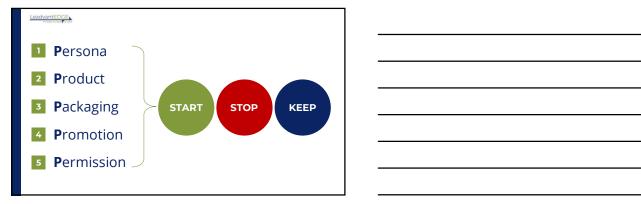
DEVELOPING YOUR PERSONAL BRAND

When it comes to developing your Personal brand, which **P** is most relevant for you?

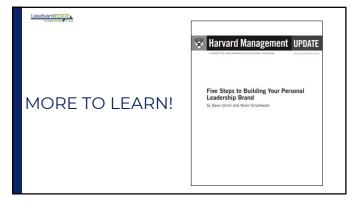
(i.e., Where did you see the most opportunity for professional growth?)

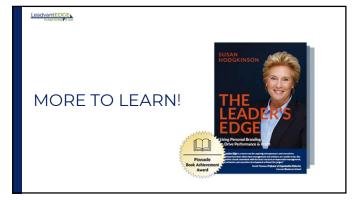
- Persona: Energy, attitude, style, relationship development
- 2 Product: Skill set, knowledge, results delivered
- 3 Packaging: The optics of your brand
- 4 **Promotion**: Delivering value through information sharing
- **Permission**: Stretching beyond your comfort zone

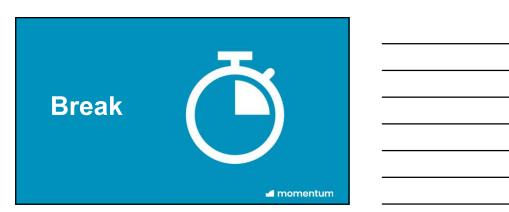
CREATING YOUR TEAM BRAND OF TOMORROW ONE YEAR FROM TODAY... What will set you apart in inside the organization? What will be distinctive about the work you do? What innovative "home run(s)" will you hit in the next 3 months? 12 Months?

















Announcements

Conference Registration Open Now Webinar with Lisa Hall – Oct 25 @ Noon Huntsville Workshop – Nov 29

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